

Summary

How the big players compare

Providers for which we had sufficient data to rate Internet, TV, and phone service, listed in order of average reader score for the three services.

Provider	Type	Reader scores by service		
		Internet	TV	Phone
Verizon FiOS	Fiber	84	84	82
Bright House	Cable	75	69	78
Qwest/DirecTV	Hybrid*	72	74	75
Cox	Cable	74	69	79
Verizon/DirecTV	Hybrid*	73	74	74
AT&T/Dish Network	Hybrid*	72	70	74
Cablevision	Cable	72	65	77
Time Warner	Cable	71	63	74
Comcast	Cable	66	62	71
Charter	Cable	61	59	68

* Combines DSL Internet and landline phone service from the first provider listed with satellite-TV service from the second provider listed.